

7 February 2020

TEMPERATURE SCREENING FOR DEPARTING PASSENGERS

Today, some airlines are already conducting temperature screening for their departing passengers. Where any passenger is found to have high temperature, the airline concerned decides whether to board or offload the passenger, as per the airline's policy. We understand that other airlines are also considering implementing temperature screening. Airlines and ground handlers have requested for assistance in this.

In view of the above, there will be temperature screening for all departing passengers from 8 Feb 2020, 2359hrs. The screening will take place just before departure immigration. If any passenger is detected with high temperature, the passenger will be referred to the airline's check-in counter for the airline to follow up, as per the airline's policy. There is no restriction for airlines that choose to put in additional temperature checks.

Thank you and best regards,



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